

## KRISTAL ASTRO 'BUYBACK' Terms and Conditions



- The Kristal Astro 'Buy Back' Campaign ("Campaign") is applicable for set-top boxes authorised by Kristal Astro only.
- To be eligible for this Campaign, the set-top box must meet the requirements listed but is not limited to the following:
  - It must be fully functional and must not have any hardware faults;
  - Normal wear and tear of the set-top box may be acceptable subject to Kristal Astro inspection;
  - Set-top box must have fully functioning display and no cracked screen display;
  - The 'complete' set of the set-top box must be provided and must not have any missing parts;
  - The set must include its accessories including power cable/adaptor, remote control and HDMI cable.
- All outstanding bills or penalties (if any) must be paid in full, in order to be eligible for the Campaign.
- Eligible Subscribers shall be entitled to B\$50 cash per set-top box upon meeting the requirements.
- Buy Back cannot be revoked, returned, exchanged or cancelled once Subscribers have received the B\$50 cash.
- The Campaign shall be valid until further notice.
- Kristal Astro's decisions on all matters relating to the Campaign shall be final and absolute including any matters arising which are not covered by these Terms and Conditions which, will be determined solely by Kristal Astro.
- Kristal Astro reserves the right, at any time, to vary, amend, delete, revise, add to any of the Terms and Conditions contained herein, and alter, cancel, terminate or suspend the promotion and/or any part thereof without any prior notice.
- Kristal Astro reserves the right to refuse Buy-Back which do not fulfill the requirements including fraudulent or stolen set-top boxes.
- Kristal Astro shall not be liable to any person, subscriber, and/or any third party for any default, claims, for loss, damage, compensation, suspension, act, omission, delay, cost, fees or expenses howsoever arising out of or in connection with the Campaign due to any event including any event beyond Kristal Astro's control, acts of Government, the relevant authority, act of God or force majeure.
- Other terms and conditions may apply.
- The Terms and Conditions stated herein shall be governed by and construed accordance with the laws of Brunei Darussalam.